
Information Governance Support for GP's in Primary Care

NHS Arden and GEM Commissioning Support Unit have a framework in place that supports and promotes a culture of good practice around the processing and use of information systems. This ensures that information is handled to ethical and quality standards in a secure and confidential manner.

Our Information Governance (IG) service has an excellent reputation. We have experience of supporting multiple clients.

NHS England (East Midlands) has a contract with Arden and GEM Commissioning Support's Information Governance Team to supply advice, guidance and support for GP's in primary care

This includes:

- Provide email and telephone support for GP's in primary care in relation to IG toolkit submission.
- Provide advice, guidance and support regarding the ongoing collection and collation of evidence in support of IG toolkit submissions and the development of action plans in relation to IG toolkit compliance.
- Provide advice, guidance and supports on IG related issues.
- Provide advice and guidance around access and laws.
- Provide support for the production and maintenance of local IG policies and procedures, and provide advice and support on methods of approval, ratification and adoption of these policies.
- Provide support to on the investigation of possible information security breaches and incidents, management of incident reporting to NHS England, dependent on severity and advice and support on production of post incident reviews and actions for implementation.

In addition to the contract, ad hoc training sessions can be provided. To GP's in primary care direct. A pricing schedule is available on request.

To contact the Information Governance Team:

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